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A world first... “Road Feeder Service Cool” can now be booked!

Further commitment to the field of temperature-sensitive cargo

Lufthansa Cargo is the world's first cargo airline to offer their customers the “Road Feeder Service Cool” (RFS-Cool) booking option, available now. By taking this step, the carrier is developing its range in the cold-chain logistics sector. The new provision will ensure that temperature-sensitive cargo is actively or passively cooled or warmed, not just on board aircraft, but also in road link connections with Lufthansa flight numbers (RFS), where correspondingly equipped vehicles are deployed. For example, Lufthansa Cargo customers can make binding further onward travel reservations within Europe on the new “Road Feeder Service Cool” for sensitive medication that

has been flown into Frankfurt and thereby ensure that the goods remain inside the specified temperature range on this part of the journey.

Lufthansa Cargo is also currently making significant expansions to the capacities of their own Cool Center at the Frankfurt hub. Following completion, as of late summer of this year, 8,000 square meters will be available for cool chain cargo. Alongside the extension, the entire infrastructure of the Lufthansa Cargo Cool Center will be further improved. It was opened in December 2011 and currently offers 4,500 square meters in four different temperature-controlled chiller rooms (2 to 8°C, 5 to 15°C, 15 to 25°C and -12 to -20°C) as well as a deep-freeze room and direct access to the apron. As a result, it is currently the largest hub for temperature-sensitive freight in Europe.

Back in 2016, the IATA airline association awarded Lufthansa Cargo and the company's in-house Cool Center with the CEIV certificate for pharmaceutical transport. Lufthansa Cargo improves the service continuously, taking into account the needs of the pharmaceutical industry as well as all the prerequisites from the EU GDP (Good Distribution Practice of Medicinal Products for Human Use).

Lufthansa Cargo AG

Lufthansa Cargo ranks among the world's leading air freight carriers. In the 2017 business year, the airline transported around 1.6 million tonnes of freight and mail and sold 8.9 billion revenue tonne-kilometres. The company currently employs about 4,500 people worldwide. Lufthansa Cargo focuses on the airport-to-airport business. The cargo carrier serves around 300 destinations in more than 100 countries with its own fleet of freighters, the belly capacities of passenger aircraft operated by Lufthansa, Austrian Airlines and Eurowings, and an extensive road feeder service network. The bulk of the cargo business is routed through Frankfurt Airport. Lufthansa Cargo is a wholly owned Lufthansa subsidiary of Deutsche Lufthansa AG.

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