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CB Customs Broker and heyworld join forces – Strategic merger to create new opportunities for growth and innovation

The two Lufthansa Cargo subsidiaries, CB Customs Broker and heyworld, will merge their expertise and strengths within a single company effective 1st Jan 2026. CB Customs Broker specializes in all areas related to EU customs clearance; heyworld is a digital logistics platform for cross-border eCommerce transport solutions. The goal of this merger is to unite complementary capabilities and create a unique one-stop offering for cross-border logistics solutions at parcel level.

Customers with high volumes of cross-border parcel shipments will gain access to a superior level of service and expertise through the newly formed company. Tailored logistics services will combine advanced customs brokerage with cross-border transport solutions and seamless digital integration. This holistic approach is designed to improve speed, transparency, and efficiency across the entire supply chain.

“The merger of CB Customs Broker and heyworld represents a key milestone in our strategic ambition of developing beyond airport-to-airport solutions. By combining their complementary strengths and expertise, we are creating a unique offering in the field of cross-border parcel logistics - one that further enhances our market position and enables us to serve customers with even greater value and precision”, emphasizes Ashwin Bhat, CEO Lufthansa Cargo AG. “Over the past years, both companies have made valuable contributions to Lufthansa Cargo’s success and growth in this dynamic segment, driven by their entrepreneurship and innovative spirit.”

The new company will be jointly led by Murat Odabas, Managing Director of CB Customs Broker, and Nikola Todic, Managing Director of heyworld GmbH. Both leaders are committed to ensuring a smooth integration and continued excellence in customer service. “I’m looking forward to bringing both teams together to ensure seamless business continuity and to further develop tailored and innovative logistics solutions for our customers,” says Murat Odabas. Nikola Todic adds: “Combining our strengths will allow us to deliver smarter, more integrated services while driving innovation and efficiency across borders.”

The Executive Board of Lufthansa Cargo expresses its sincere appreciation to Uwe Glunz, Managing Director of CB Customs Broker, and Boris Hueske, Managing Director of heyworld GmbH, for their dedicated service and significant contributions in the past years. Both executives will continue their journey within the Lufthansa Cargo Group by taking on new roles.

Lufthansa Cargo

Lufthansa Cargo is one of the world's leading cargo airlines and part of the Lufthansa Group, Europe's largest airline group. Through its five cargo hubs in Frankfurt, Munich, Brussels, Vienna and Rome, the airfreight specialist transports an average of 2,500 tons of freight per day. This is based on a

strong and reliable airport-to-airport network that covers some 350 destinations in more than 100 countries. Lufthansa Cargo markets the cargo capacities of the passenger aircraft of Lufthansa Airlines, Austrian Airlines, Brussels Airlines, Discover Airlines, ITA Airways and SunExpress, as well as its own freighter fleet of 18 Boeing 777F and four Airbus A321F. In addition, some 300 trucks operate daily under a Lufthansa Cargo flight number. Together with its subsidiaries, Lufthansa Cargo offers customized, fast and efficient logistics solutions along the entire supply chain. In this way, the company fulfills its mission "Enabling Global Business" and connects markets and trading partners worldwide. Innovative technologies and investments in sustainability play a central role. In addition to a modern fleet and the use of sustainable aviation fuel (SAF), the focus is on continuous optimization of flight operations. In 2024, the company generated revenues of 3.26 billion euros and a transport performance of 8.5 billion freight tonne-kilometers. It currently employs approximately 4,200 people worldwide.

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