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Lufthansa Cargo again named best cargo airline in Italy

Frankfurt-based air cargo carrier wins Quality Award for Overall Performance from Italian air forwarders association

Lufthansa Cargo has received the tremendous accolade of being named the best cargo airline for 2016 in Italy. The prestigious Quality Award for Overall Performance was bestowed on the carrier by A.N.A.M.A., the Italian air forwarders association.

Marina Marzani, President of A.N.A.M.A., underlined the motivation behind this special recognition of Lufthansa Cargo: “For its extended network and

wide-ranging offering to its customers, for its reliability and because the Board of A.N.A.M.A. recognises how well the airline backs up its commitments with action.” Thomas Egenolf, Vice President Western Europe, was honoured to accept the award on behalf of the company: “I am delighted to receive this prestigious award for the second time. A big thank you goes to the Italian airfreight industry and to my fantastic team in Italy.”

Besides the main award, Lufthansa Cargo was also nominated in another four out of five categories. The German air cargo carrier also topped the “Safety & Security” category, and came second in “Innovation” and “All Services” and third in “Customer Satisfaction”.

Since 2012, the Italian air forwarders association has bestowed awards on the best general sales agents, handling agents and airlines each year. The category winners are based on the results of a survey. Additionally, people are honoured for special achievements and the coveted Quality Award for Overall Performance is awarded by the association’s Executive Committee.

Lufthansa Cargo AG

Lufthansa Cargo ranks among the world’s leading air freight carriers. In the 2017 business year, the airline transported around 1.6 million tonnes of freight and mail and sold 8.9 billion revenue tonne- kilometres. The company currently employs about 4,500 people worldwide. Lufthansa Cargo focuses on the airport-to-airport business. The cargo carrier serves around 300 destinations in more than 100 countries with its own fleet of freighters, the belly capacities of passenger aircraft operated by Lufthansa, Austrian Airlines and Eurowings, and an extensive road feeder service network. The bulk of the cargo business is routed through Frankfurt Airport. Lufthansa Cargo is a wholly owned Lufthansa subsidiary of Deutsche Lufthansa AG.

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