

Lufthansa Cargo Newsticker



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Lufthansa Cargo Newsticker, June 18th, 2025

- First ITA Airways flights with Lufthansa Cargo shipments on board arrive in Rome
- Lufthansa Cargo enhances customer communication with real-time notifications
- Registration for the “Buerostadtlauf” on August 28, 2025, is now open worldwide

First ITA Airways flights with Lufthansa Cargo shipments on board arrive in Rome - Cargo carrier welcomes first flights from South America to new hub

Lufthansa Cargo's latest cooperation with ITA Airways reached its first

operational milestone on Monday, 16 June 2025, when four aircraft of the Italian airline took off for Rome-Fiumicino (FCO) from Buenos Aires (EZE, flight number AZ 681), São Paulo (GRU, flight number AZ 675 and AZ 679) and Rio de Janeiro (GIG, flight number AZ 673) with shipments marketed and managed by Lufthansa Cargo. They landed there early in the morning of Tuesday, 17 June 2025, and were welcomed by Lufthansa Cargo and a delegation from Aeroporti di Roma.

In the first step of the cooperation, Lufthansa Cargo will initially market freight capacity in the bellyhold of ITA Airways flights from Buenos Aires (EZE), São Paulo (GRU) and Rio de Janeiro (GIG) to Rome under its own AWB prefix. This makes Rome the fifth cargo hub for Lufthansa Cargo in Europe, alongside Frankfurt, Munich, Vienna and Brussels. Following all regulatory approvals, Lufthansa Cargo will gradually expand the marketing of ITA Airways' freight capacity to all continental and intercontinental routes.

The increased capacity and additional transport solutions to and from Southern Europe and worldwide via the Rome hub, which is connected to a broad global route network, offer flexibility and reliable services for freight transport, thereby strengthening Lufthansa Cargo's guiding principle of 'Enabling Global Business'.

Founded in Milan, Italy 1978 and headquartered in Atlanta, GA, Lufthansa Cargo customer JAS Worldwide already took advantage of the new routes. As an important partner on board, JAS additionally booked the 'Sustainable Choice' Add-on Service on the first flight with ITA Airways to reduce their CO2 footprint with Sustainable Aviation Fuel. Since the beginning of the year, the add-on service can be booked online not only for cargo aircraft but also for all belly capacities marketed by Lufthansa Cargo, enabling direct and verifiable reductions in CO2 emissions during the transport process.



Lufthansa Cargo enhances customer communication with real-time notifications

Lufthansa Cargo has introduced a new proactive customer notification feature that provides near real-time updates whenever changes occur to the transport plan, both before and after goods acceptance. Customers receive timely and clear email notifications detailing updated booking information, routing changes and specific reasons for the replanning, for example in case of a flight cancellation. This means that customers are being proactively

notified of possible changes even faster, which leads to better planning along the entire transport chain.

In the event of booking changes, customers are automatically notified. Before goods acceptance, an updated booking confirmation is sent, highlighting adjustments and reasons for replanning. After goods acceptance, customers are provided with the latest routing information. The messages are sent to the email addresses entered during the booking process.

This proactive customer information provides an enhanced level of transparency. Notifications follow a standardized format to ensure clarity and consistency along the shipment journey.

Registration for the “Buerostadtlauf” on August 28, 2025, is now open worldwide, either virtually or in Frankfurt – proceeds will go to Cargo Human Care e.V.

This year, the popular Buerostadtlauf will take place on Thursday, August 28, 2025, on site in Frankfurt Niederrad-Goldstein and virtually around the world from August 28 to September 11, 2025.

The eleventh Buerostadtlauf will once again focus on supporting a CHC project in Kenya: the Elazar Girls High School is being expanded. Starting in January 2026, an additional 56 girls will be able to attend this school – in a region in northern Kenya where, until a few years ago, there were no schools at all. More information about this important project is available [here](#). With the help of the entry fees and donations from the Buerostadtlauf, the Cargo Human Care e.V. team can make a big difference, because every euro goes directly to the people in Kenya.

Overview of participation options:

- The virtual event begins on Thursday, August 28, 2025, and ends on Thursday, September 11, 2025. The disciplines include: 5km or 10km running, 30km or 50km cycling. All over the world, at a time of your choosing, on your favorite route, alone or with family, friends, or colleagues.

- The actual run – 5 km or 10 km – will take place on Thursday, August 28, 2025, starting at 6:00 p.m. in the south of Frankfurt (Niederrad).

Participants can now register for their desired route here ([Bürostadtlauf – Running, Cycling, Helping](#)).

For more information about Cargo Human Care, visit <https://cargohumancare.de/>



Lufthansa Cargo

Lufthansa Cargo is one of the world's leading cargo airlines and part of the Lufthansa Group, Europe's largest airline group. Through its five cargo hubs in Frankfurt, Munich, Brussels, Vienna and Rome, the airfreight specialist transports an average of 2,500 tons of freight per day. This is based on a strong and reliable airport-to-airport network that covers some 350 destinations in more than 100 countries. Lufthansa Cargo markets the cargo capacities of the passenger aircraft of Lufthansa Airlines, Austrian Airlines,

Brussels Airlines, Discover Airlines, ITA Airways and SunExpress, as well as its own freighter fleet of 18 Boeing 777F and four Airbus A321F. In addition, some 300 trucks operate daily under a Lufthansa Cargo flight number. Together with its subsidiaries, Lufthansa Cargo offers customized, fast and efficient logistics solutions along the entire supply chain. In this way, the company fulfills its mission "Enabling Global Business" and connects markets and trading partners worldwide. Innovative technologies and investments in sustainability play a central role. In addition to a modern fleet and the use of sustainable aviation fuel (SAF), the focus is on continuous optimization of flight operations. In 2024, the company generated revenues of 3.26 billion euros and a transport performance of 8.5 billion freight tonne-kilometers. It currently employs approximately 4,200 people worldwide.

Contacts



Nicole Mies

Press Contact

Head of Communications & Corporate Social Responsibility

press@lufthansa-cargo.com



Lufthansa Cargo Media Hotline

Press Contact

press@lufthansa-cargo.com

+49 69 696 72435



Julia Leukel

Press Contact

Spokesperson

julia.leukel@dlh.de

+49 69 696-660138