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Lufthansa transports relief goods to India

A total of ten tonnes of medical equipment fly to Delhi on behalf of time:matters

The scheduled flight LH760 from Frankfurt to Delhi has particularly urgent cargo on board these days: On three flights this week, a total of around ten tons of medical equipment is on its way to India. On Thursday alone, 280 oxygen concentrators flew to Delhi. The equipment is part of a larger consignment that time:matters, the specialist for high-volume special logistics, is carrying out on behalf of a customer.

"We see it as our responsibility to play our part in international aid. The dramatic situation in India shows how important it is to transport relief supplies quickly and easily to where they are urgently needed. That is why we

at Lufthansa Cargo, together with the Lufthansa Group, are doing everything we can to maintain supply chains worldwide. This requires enormous flexibility on the part of our colleagues involved, good cooperation with our customers and decisive action on the part of international politicians, for example in special regulations for crews entering a country," said Dorothea von Boxberg, CEO of Lufthansa Cargo.

"Our team of experienced logistics specialists enables global transport solutions despite challenging conditions such as tight capacities, thinned-out flight schedules and closed borders. For medical equipment such as oxygen concentrators or other time-critical and sensitive shipments, individual, transparent and 100 per cent reliable transports are essential. Already in the first wave of the pandemic, time:matters, in cooperation with Lufthansa Cargo and the airlines of the Lufthansa Group, brought medical protective equipment across continents to its destination in the shortest possible time with a maximum of flexibility and boundless commitment," explains Alexander Kohnen, Managing Director of time:matters.

Lufthansa Cargo AG

With a turnover of 2.8 billion euros and 6.5 billion revenue tonne-kilometres in 2020, Lufthansa Cargo is one of the world's leading companies in the transport of air freight. The company currently employs about 4,400 people worldwide. Lufthansa Cargo focuses on the airport-to-airport business. The cargo carrier serves around 300 destinations in more than 100 countries with its own fleet of freighters, the belly capacities of passenger aircraft operated by Lufthansa German Airlines, Austrian Airlines, Brussels Airlines, Eurowings and SunExpress, and an extensive road feeder service network. The bulk of the cargo business is routed through Frankfurt Airport. Lufthansa Cargo aligns its corporate responsibility commitment with the sustainability goals of the United Nations (UN). Lufthansa Cargo has committed itself to anchoring five selected sustainability goals in its corporate activities and to making a substantial contribution to achieving these goals by 2030. Lufthansa Cargo is a wholly owned Lufthansa subsidiary of Deutsche Lufthansa AG and Lufthansa Group's logistics specialist.

time:matters:

time:matters is the expert for time-critical express transports. Urgently needed spare parts, missing production equipment, medical samples, dangerous goods and important documents are transported quickly and reliably from A to B via air, rail and road and if required also personally accompanied via on board courier. This is made possible by a global network with more than 500 courier partners and airlines. time:matters generally has access to all available airlines and can therefore utilize a wide range of flight routes. Besides speed and reliability, providing an individual, flexible service is paramount. time:matters is available 365 days a year, 24 hours a day, whenever customized logistics concepts are needed – for everything from ad-hoc situations through to regular business. time:matters has achieved ISO 9001:2015 certification as well as ISO 14001:2015 environmental certification and compensates CO2 emissions of all airmates on board courier transports. The company employs more than 330 people and operates its own terminals for express and courier shipments at Frankfurt and Munich airport. By acquiring CB Customs Broker GmbH in 2018, time:matters incorporated decades of customs clearance and cargo handling expertise. Services covering all standard customs procedures including digital solutions for e-commerce customs clearance. CB Customs Broker is an “Authorized Economic Operator” and has been AEO-C certified since 2013. time:matters GmbH has been AEO certified since April 2019. time:matters (Shanghai) International Freight Forwarding Ltd. was established on June 1, 2019. The company supports customers locally, from booking to issuing air waybills and local invoicing. The launch of time:matters Americas, Inc. took place in July 2020 as part of time:matters’ internationalization strategy. The US corporate affiliate, headquartered in Miami, Florida, caters to both national and international customers.

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