



Time:matters, the expert in time-critical emergency transport and supply chain solutions, is opening a new Courier Terminal at Shanghai Pudong Airport for handling courier and express air freight shipments

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- Freight handling times are reduced by up to two-thirds
- Direct apron access and physical monitoring of shipments provide the highest level of control
- Customizable supply chain solutions support supply chain resilience

time:matters GmbH is opening a Courier Terminal at Shanghai Pudong Airport for handling courier and express air freight shipments. The launch coincides

with the start of transport logistic China on June 25, 2024, and represents a further expansion of the company's service capacity for handling courier and express air shipments in the Asia-Pacific region. The time:matters Courier Terminal (tmCT) is being constructed in collaboration with the terminal operator PACTL (Shanghai Pudong Int'l Airport Cargo Terminal Co. Ltd.).

“When it comes to the transportation of time-critical, sensitive, and high-value goods, speed and security are essential. With the new terminal in Shanghai, we can significantly improve both for imports and exports,” says Constance Wu, Managing Director of time:matters (Shanghai) International Freight Forwarding Ltd. time:matters has had a subsidiary in Shanghai for five years. Since that time, the company has established itself as a strong partner for fast and reliable logistics solutions, even under challenging conditions such as the Covid-19 pandemic.

Courier Terminal increases efficiency and control of shipments

The tmCT has been designed to optimize both the monitoring and the handling speed for time-critical and sensitive goods. In doing so, time:matters is building on its many years of expertise gained at the Courier Terminals for example in Frankfurt and Munich since 2004 and 2019, respectively. For the first time at the tmCT in Shanghai, time:matters offers the possibility to physically monitor shipments on the apron until loading or departure using direct apron access. This guarantees maximum control over all shipments as well as a customized service, reliability, and flexibility for customers. A hub monitoring system also enables real-time monitoring and informs the customer proactively in the event of irregularities. A designated dock for receiving shipments, an X-ray system, and a dedicated counter for receiving export and import documents further improve the quality of service. To enhance flexibility and speed of shipments and ensure optimal delivery and onward transportation, time:matters relies on fast truck access, its own delivery and pick-up ramp, and its own truck delivery to the recipient. Depending on the utilization of the waiting areas, this option saves additional hours in the drop-off and pick-up areas. Handling times will be reduced from approximately four hours for exports and six hours for imports to 120 minutes and 150 minutes, respectively. The terminal is open 24/7, 365 days a year.

The importance of resilient supply chains

In the global supply network of time:matters, the tmCT is an ideal complement to master the complex challenges of modern logistics. “Given the volatile global economy and the current geopolitical situation, the importance of resilient supply chains to maintain operational stability and protect companies from disruptions has increased tremendously,” said Bernhard zur Strassen, CEO of time:matters. “Our high-performance transportation solutions help companies around the world ensure this resilience on an ad hoc basis or as a regular backup solution. We focus on solutions that we can offer our customers individually and in the shortest possible time. At the same time, the development at Shanghai Pudong Airport is a consistent contribution to our company's growth strategy.”

Based on the respective transport requirements, time:matters offers fast, efficient, customer-centric, and reliable end-to-end transport solutions worldwide. The company's focus industries include automotive, industrial machinery and equipment, aviation and aerospace, high-tech and semicon, medical technology as well as cell and gene therapy. Use cases include the delivery of highly urgent spare parts, missing production equipment, medical samples, hazardous goods, or important documents.

time:matters GmbH

time:matters has been the expert for time-critical express transports and supply chain solutions for more than 20 years. Urgently needed spare parts, missing production equipment, medical samples, dangerous goods and important documents are transported quickly and reliably from A to B via air, rail and road and if required also personally accompanied via on board courier or as charter solution. This is made possible by a global network with more than 500 courier partners and airlines. time:matters generally has access to all available airlines and can therefore utilize a wide range of flight routes. Besides speed and reliability, providing an individual, flexible service is paramount. time:matters is available 365 days a year, 24 hours a day, whenever customized logistics concepts are needed – for everything from ad-hoc situations through to regular business. At any time, customers can submit a transport request themselves via the time:matters booking website, which is quoted in real time and can be booked immediately. time:matters offers solutions for a wide range of industries, including the automotive industry,

aviation and aerospace, high-tech and semicon, industrial machinery and equipment, life sciences, logistics, medical technology and spare parts logistics. time:matters is ISO 9001:2015 certified and has also been awarded the ISO 14001:2015 environmental certificate. The company is consistently expanding its sustainability strategy. Since 2022, time:matters has been investing in Sustainable Aviation Fuel (SAF) and will continue to do so as part of its commitment to climate protection. In addition, the company offsets CO₂ emissions by participating in high-quality climate protection projects. The company employs more than 300 people and operates its own handling terminals for express and courier shipments at Frankfurt and Munich airports. With the opening of the new Courier Terminal at Shanghai Pudong Airport in June 2024, time:matters is consistently expanding its service capacity for handling courier and express shipments in the Asia-Pacific region. time:matters GmbH is AEO-certified and a member of the International Air Transport Association (IATA). The company is represented with branches in the United States, Germany, the Netherlands, Austria, Singapore, and China to serve both national and international customers.

Lufthansa Cargo AG

With revenue of 3.0 billion euros and a transport performance of 7.5 billion freight ton kilometers in 2023, Lufthansa Cargo is one of the world's leading companies in the transport of airfreight. The company currently employs around 4,150 people worldwide. Lufthansa Cargo's focus is on the airport-to-airport business. The route network covers around 300 destinations in more than 100 countries, using both freighter aircraft and cargo capacity from passenger aircraft operated by Lufthansa, Austrian Airlines, Brussels Airlines, Discover Airlines and SunExpress, as well as trucks. The majority of the cargo business is handled via Frankfurt Airport. Lufthansa Cargo is pursuing the goal of becoming the world's most environmentally friendly cargo airline. To achieve this, the company relies on state-of-the-art technologies and constant investments in the area of sustainability. In 2023, important milestones were reached, such as the investment in the continuous expansion of the B777F fleet, the expansion of short- and medium-haul networks with A321 freighters, and the continuation of the Sustainable Aviation Fuel program. In 2024, Lufthansa Cargo plans to successively equip its B777F fleet with Sharkskin technology, implement further digital services and contribute to reducing CO₂ emissions through sustainable logistics solutions. Lufthansa Cargo is a wholly owned subsidiary of Deutsche

Lufthansa AG and the specialist for the logistics business of the Lufthansa Group.

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